

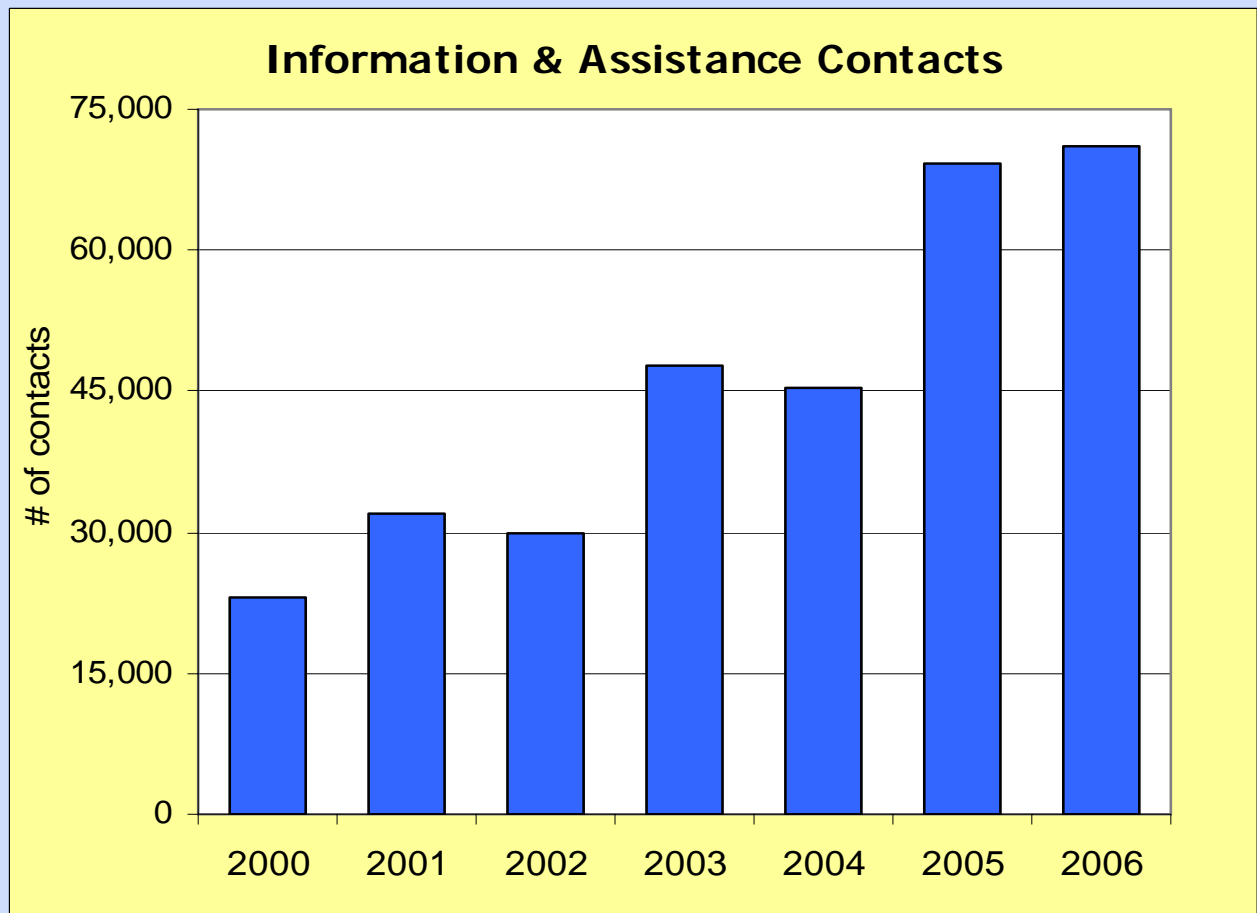
# DEPARTMENT OF PUBLIC HEALTH AND HUMAN SERVICES SENIOR AND LONG TERM CARE DIVISION

## OBJECTIVE A

INCREASE THE ABILITY OF MONTANANS TO PREPARE TO MEET THEIR OWN LONG TERM CARE NEEDS OR THE LONG TERM CARE NEEDS OF A FRIEND OR RELATIVE

## OBJECTIVE 3

INCREASE THE NUMBER OF INFORMATION AND ASSISTANCE PROGRAM CONTACTS EACH FISCAL YEAR



**COMMENT AND NOTES:** Data reflects the total phone and personal contacts with Information and Assistance Technicians. These contacts provide information on a wide range of aging services as well as assistance in resolving caller concerns. The increased contacts in 2005 and 2006 are largely attributable to changes in Medicare.

REPORT DATE:

October 1, 2006